

Scrutiny Report



Performance Scrutiny Committee – People

Part 1

Date: 3 October 2017

Subject Year End Performance Measures

Author Overview and Scrutiny Officer

The following people have been invited to attend for this item:

Service Area	Head of Service	Cabinet Member
Adult and Community Services	Chris Humphrey Head of Adult and Community Services	Paul Cockram Cabinet Member for Social Services
Children and Young People	Sally Jenkins Head of Children and Young People	Paul Cockram Cabinet Member for Social Services
Education and Schools	Sarah Morgan Interim Chief Education Officer	Gail Giles Cabinet Member for Education and Skills

Section A – Committee Guidance and Recommendations

1 Recommendations to the Committee

The Committee is asked to consider and evaluate the Wales Public Accountability Measures Analysis 2016/17 (**Appendix 1**) and determine if it wishes to make any comments to the Cabinet on the performance of the Council.

2 Context

- 2.1 Each year data is submitted to the Data Unit Wales for comparison to other Welsh Authorities. The data set submitted is known as 'Public Accountability Measures' or PAMs and they enable local authorities to give account of their performance to the public, including comparing their performance with that of other authorities. The PAMs also enable the public to hold the authority to account over issues that matter most to them.

The data for each Local Authority is published in the media and on the Data Unit's website so that it is accessible to the public.

The analysis attached in **Appendix 1** provides the performance for 2016/17 and includes comparisons of Newport City Council against the other Welsh Local Authorities.

These comparator figures do not take into consideration the potential impacts of financial position, population demographics or service demands.

13 out of 25 (52% of national measures have improved and 2 measures remain the same and regular monitoring of performance by Heads of Service and Cabinet Members has improved performance. While this is positive, the report also shows that we have the least number of measures in Quartile 1. In addition, the new process of reporting performance to Scrutiny before the Executive which commences with these reports, should enable further effective challenge and improvement.

3 Information Submitted to the Committee

- 3.1 The Wales Public Accountability Measures Analysis is attached to as **Appendix 1** .

4 Suggested Areas of Focus

- 4.1 The Committee agreed in its Annual Work Programme at the meeting on 11 September 2017: *"To consider overall performance data for the service plan measures, Improvement Plan performance and national measure performance."*
- 4.2. The Committee is therefore asked to evaluate the Service Areas performance and might wish to consider how the Council performed last year, particularly in the context of the other authorities performance.

Section B – Supporting Information

5 Additional Data and Analysis

5.1 Wellbeing of Future Generations (Wales) Act 2015

This report enables Cabinet Members to monitor the current position of the council's performance, this helps to drive improvement over the short and long-term and prevent poor performance.

Performance measures are also reported through the service plans and the improvement plan, which take into account the sustainable development principle promoted in the Act and the five ways of working; long-term, prevention, integration, collaboration and involvement.

6 Links to Council Policies and Priorities

- 6.1 This report relates to the Performance Measures that support the achievement of the Council's Service Plans, Improvement Priorities and Wellbeing objectives.

7 Risks

- 7.1 There are no risks to this report; each measure is monitored through service planning. Each service plan identifies any risk associated with each service area.

8 Financial Implications

- 8.1 There are no financial implications to this report.

9 Background Papers

Adults and Community Services Service Plan 2016/17
Children and Young People Service Plan 2016/17
Education Service Plan 2016/17

Report Completed: 25 September 2017